

TFKB R&D Center's Integrated Quality and Environmental Management Policy

Since 2017, the TFKB R&D Center has been spearheading the development of innovative, sustainable, and eco-friendly software projects. With this aim in mind, we strive to lead the industry and contribute to a sustainable future through continuous improvement of our R&D efforts. Our primary focus lies in optimizing R&D processes and devising innovative solutions to ensure alignment with quality and environmental standards, while minimizing environmental impacts. Furthermore, through fostering collaboration and active involvement of employees in R&D initiatives, our objective is to fortify team cohesion and enable each employee to harness their maximum potential.

Our R&D strategies are formulated based on technological advancements, improving the quality and efficacy of existing solutions, competitor analysis, and evaluation of market expectations. In banking practices, we prioritize short-term strategies that emphasize instant improvement, performance, efficiency, and quality enhancement. Simultaneously, we dedicate ourselves to engineering and intensive R&D endeavors aimed at developing innovative and competitive technological products in line with evolving technological needs, constituting our medium and long-term strategies.

The TFKB R&D Center is firmly committed to environmental consciousness and quality management, adhering to a policy that guides our business activities towards minimizing environmental impact and improving product/service quality performance. In line with this policy, the TFKB R&D Center is committed to

- Controlling and minimizing the environmental impacts resulting from our activities
- Taking proactive measures to prevent environmental pollution and ensuring the efficient and sustainable utilization of natural resources
- Fulfilling all legal and regulatory obligations, particularly those stipulated by primary and secondary legislations, and adhering to the company's principles
- Adopting, implementing, supporting and promoting a culture of continuous improvement as a fundamental ethos
- Conducting all activities throughout their life cycle in a manner that prevents environmental pollution, contributes to environmental conservation, reduces waste, promotes recycling, enhances energy efficiency, manages climate change, and leverages digitalization processes in this direction
- Setting targets in accordance with our integrated policy (quality, environment) and allocate the necessary resources to achieve them
- Managing our processes through effective controls aligned with our strategic goals
- Fostering awareness among all employees regarding integrated management (quality, environment), and facilitating effective communication both within and beyond the organization
- Conducting training sessions to improve employees' understanding of the integrated management system (quality, environment), fostering participation and consultation, and implementing initiatives aimed at continuous enhancement of environmental performance
- Ensuring the procurement of products and services that influence our environmental practices
- Constantly improving the quality of products and services through careful consideration of end-user feedback.

